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Education

- B. S. Department of Industrial Management, Feng Chia University, Taichung, Taiwan, 1983/6
- M. S. Department of Industrial and Information Management, National Cheng Kung University, Tainan, Taiwan, 2000/6
- Ph.D. Industrial and Information Management, National Cheng Kung University, Tainan, Taiwan, 2004/2

Area of Specialty

- Supply Chain Management
- Commerce Automation
- Services Marketing and Management
- Management
- Customer Relationship Management

Work Experience

- Associate Professor, Department of Marketing and Logistics Management, Southern Taiwan University of Science and Technology, 2011/2 to present
- Assistant Professor, Department of Marketing and Logistics Management, Southern Taiwan University of Science and Technology, 2004/2 to 2011/1
- Consultant and lecturer, 1987/8 to 2004/1
- Engineer and unit manager, 1983/7 to 1987/7

Publications

Journal Papers:

- 1. Kreng, V. B., Wang, I. C., (2005) "Supplier Management for Manufacturer A Case Study of Flexible PCB," *International Journal of Advanced Manufacturing Technology*, 25 (7-8), 785-792. (SCI)
- 2. Kreng, V. B., Wang, I. C., (2005) "Economical Delivery Strategies of Products in a JIT System under a Global Supply Chain," *International Journal of Advanced Manufacturing Technology*, 26(11-12), 1421-1428. (SCI)

- 3. I-Chiang Wang, (2010) "The application of third party logistics to implement the Just-In-Time system with minimum cost under a global environment," *Expert Systems with Applications*, 37(3), 2117-2123. (SCI)
- 4. Wang, I. C., Huang, C. Y., Chen, Y. C., Lin, Y. R., (2010) "The Influence of Customer Relationship Management Process on Management Performance," *The International Journal of Organizational Innovation*, 2(3), 40-50. (EI)
- 5. Huang C.Y., Chen, T. H., Wang, I. C., Optimizing Time Series Related Factors for the Forecasting Model Via the Taguchi Method, The International Journal of Organizational Innovation, 2(3), 51-60, 2010. (EI)
- 6. Kreng, V. B., Chao-Yi Wu, Wang, I. C., (2011) "Strategic justification of advanced Manufacturing Technology using an extended AHP model," *International Journal of Advanced Manufacturing Technology*, 52(9-12), 1103-1113. (SCI)
- 7. I-Chiang Wang, (2012) " Cost Reduction in Supply Chain Management by Shorter Purchasing Lead-time: A Case Study of Flexible Printed Circuit Boards," *Journal of Applied Sciences*, 12(3), 271-278. (EI)
- 8. Chien-Yu Huang, I-Chiang Wang, Tien-Hui Chen(2013) "A Robust Design Approach for GA-based Back Propagation Neural Networks Designed to Classify Data of Different Types", *Journal of Applied Sciences*, 13(2), 242-251. (EI)

Conference Papers:

- 1. Wang, I.C., Lee, J.L., and Chen, Y.C.(2009) "A Study on the Relationship among Experiential Marketing, Brand Equity, Purchase Intention of Mobile Value-Added Services An Example of Chunghwa Telecom," 2009 The International Conference on Industrial globalization and Technology Innovation, China, Xian.
- Wang, I-Chiang, Yu-Pei Yu, Yueh-Yun Wang, Sheu-Der Wu and Tien-Hui Chen, (2010) "Applying the Balanced Scorecard to Performance Evaluation - A Case of the Social Welfare Agencies," 2010 ICOI the International Conference on Organizational Innovation, Bangkok, Thailand.
- 3. I-Chiang Wang, Ya-Ling Tsai, Ming-Feng Yan, Chi-Ming Huang and Tien-Hui Chen, (2011) "Performance improvement of Asian PCB firms," 2011 ICOI the International Conference on Organizational Innovation, Bangi, Malaysia.
- 4. Sheu-Der Wu, Chi-Ming Huang, Yueh-Yun Wang, Tien-Hui Chen, Wei-Jen Lin, I-Chiang Wang, Supply chain cost reduction strategy, 2011 ICOI the International Conference on Organizational Innovation, Bangi, Malaysia.
- 5. Tsai Ya-Ling, Wang I-Chiag, and Chen, Tien-Hui, 2011 The Impact of Green Reuses Policies on the Buyer and Supplier Relationship within A Green Supply Chain Management, Tainan, Taiwan.
- 6. Tsai Ya-Ling, Wang I-Chiag, and Chen, Tien-Hui, The Impact of Green Reuses Polices on the Buyer and Supplier Relationship within A Green Supply Chain Management, The Seven International Conference on Knowledge-Base Economy and Global Management, Tainan, TAIWAN, 2-3 November, 2011.
- 7. Yang Wu, Rong-Lin Horng, I-Chiang Wang, Tien-Hui Chen, Yu-Ju Chen, 2012 International Conference of Organizational Innovation, Performance Evaluation of Chinese Power Supply Firms, Surabaya, Indonesia.
- 8. Yang Wu, Rong-Lin Horng, I-Chiang Wang, Tien-Hui Chen, Yu-Ju Chen, Performance Evaluation of Chinese Power Supply Firms, 2012 International Conference of Organizational Innovation, Indonesia, Surabaya, 2012.

Dissertation:

■ I-Chiang Wang "Suppliers Selecting Strategy with Total Cost Orientation-A Case Study of Flexible PCB," Ph.D. Dissertation, National Cheng Kung University, 2104.

<u>Grants</u>

- National Science Council, No: NSC 94-2416-H-218 -008, "Manufacturers' Optimized Cost-Effective Delivery Lot Size via Third Party Logistics in a JIT System under a Global Supply Chain" 2005/8 – 2006/7
- National Science Council, No: NSC 95-2416-H-218 -020, "The influence of information sharing on supply chain cost," 2006/8 – 2007/7
- National Science Council, No: NSC 96-2416-H-218-007, "The impact of early order commitment on the supply chain performance under information sharing and forecast errors," 2007/8 – 2008/7

Entrusted Practical Projects

- The Cost of Goods Sold Model Introduce Bo Xin Furniture Co., Ltd Project. 341050326
- The Cost of Production Model Introduce Bo Xin Furniture Co., Ltd Project. 341040244
- 3. Min Sin Food Co., Ltd 2014 Enhance Human Resources Program. 341030188
- 4. Human Resources Management development Program Function Analysis and Performance Evaluation. 341020379
- 5. Min Sin Food Co., Ltd 2013 Enhance Human Resources Program. 341030188
- Customer Relationship Management System Introduce One Plus One Furniture Co., Ltd Project. 341010462
- Kai Nan Food Co., Ltd Human Resources Management System Develop Project. 341000345
- Food Traceability Management System (ITC) Introduce Chi Mei Frozen Food Co., Ltd Project. 341010426

Professional Certifications

- 1. LEVEL 1 IN INTERNATIONAL MARKETING, No: C080068, Chinese National Export Enterprises Association, 2008
- 2. Demonstrated Logistician, SOLE, 2009
- 3. Microsoft Certified IT Professional(MCITP), Microsoft, 2009
- 4. Enterprise Support Technician on Windows Vista, Microsoft, 2009
- 5. Microsoft Windows Vista, Configuration, Microsoft, 2009
- 6. Microsoft Office Project 2007, Managing Projects, Microsoft, 2011
- 7. Windows Embedded CE 6.0 Developer, Microsoft, 2011

- 8. LPIC-1 Certification, Linux Professional Institute, 2011
- 9. Data Center Technical Specialist, Linux Professional Institute, 2011
- 10. Technical Certification, Linux Professional Institute, 2011
- 11. iClone4 3DAnimation Design REALLUSION 2012
- 12. iClone4 3DAnimation Producer REALLUSION 2012
- 13. E-COMMERCE Associate, CIW Certification Council 2012
- 14. CIW Design Professional, CIW Certification Council 2013
- 15. CIW E-Commerce Implementation Engineer, CIW Certification Council 2013
- 16. CIW Animation Professional, CIW Certification Council 2015
- 17. CIW Web Professional, CIW Certification Council 2015

Academic and Professional Service

- 1. Consultant, Talent Quality-management System (TTQS), Workforce development agency, Ministry of Labor, 2009 to present.
- 2. Lecturer, Talent Quality-management System (TTQS), Workforce development agency, Ministry of Labor, 2010 to present.